

INVITATION

Coordinator of Youth Guidance Centres (One-Stop-Shops)

Managing multi-competent teams – a new profession with a tailor-made education

WORKSHOP ON 14 APRIL 2021 AT 13.00 TO 15.00 (CET) – ONLINE USING ZOOM

Introduction

Young adults not in education or training and without a job is a vulnerable group in our societies. This group is often referred to as NEETs (Not in Employment, Education or Training). A diverse group, difficult to find, difficult to motivate to take the first step to ask for help and when they are in contact with welfare services the needed measures are complex. Therefore so-called “Youth Guidance Centres”, providing multiple welfare services gathered under one roof has proved to be a successful model when organizing an effective answer to this societal and individual challenge. This low-threshold service provision has become increasingly common, particularly in the Baltic Sea Region with for example “Ohjaamo” in Finland, “Navigatorcentrum” in Sweden, “Ungevejen” in Denmark and “Jugendberufsagentur” in Germany.

Commonly, the centres gather multiple municipal and national public services responsible for educational guidance, labour market integration, social services, and health. The idea is to make it easier for the user to access available services, while facilitating coordination and cooperation among authorities both on a case by case basis and on a strategic level. As new, cross-sectorial structures they face the complexity related to the needed collaboration between different authorities but also the need to provide individual guidance for users to the services provided by the centres. The key function in these centres are the coordinator charged with responsibility to manage the centre including staff representing different organizational and professional cultures, often with varying mandates and missions. This is a demanding role that needs to be strengthened, as integrated services become a necessary response to complex and increasingly fragmented welfare systems.

Mission

In the framework of the flagship School to Work (S2W) with its NEETs platform it has been decided to define this new profession as coordinator and develop and test an education on Baltic Sea Region basis. This is done in an Erasmus+ - strategic partnership project. The partnership represents both practitioners and educational providers from Denmark, Finland, Lithuania and Sweden.

Profession and education

A competence profile for this new profession as coordinator has been developed and tested with a reference group. Based on this competence profile a curriculum is developed in spring 2021. The education with four modules will start in the autumn and be finalized in spring 2022.

Workshop

Important before starting to recruit participants to the pilot education is a **dialogue with stakeholders operating Youth Guidance Centres or similar and other stakeholders considering starting these new service centres**. The workshop will be an opportunity to share experiences, present the first results from this project and to recruit participants to the education.

PROGRAMME

- 13.00 **Welcome and introduction to the wider context**
Shaping the future of Europe together with support of macroregional strategies. The EU Strategy for the Baltic Sea Region with the Policy Area Education, Science and Social affairs and the flagship School to Work where one of two thematic platforms are working with the NEETs (Not in Employment, Education and Training).
- 13.15 **Youth Guidance Centres – an introduction**
Background, services provided and some differences between centres in the Baltic Sea Region. The centres are characterized by multi-competent teams representing different state agencies and municipality services as well as civil society organisations.
- 13.45 **The role of the Coordinator – introducing the competence profile**
A new profession is emerging charged with responsibilities for both initiate, launch and develop the centres as well as taking care of the daily Management.
- 13.55 A short break
- 14.00 **A pilot training programme with 4 modules**
The first training programme inviting participants from all eight Member States in the Baltic Sea Region will be implemented starting this autumn and with two modules this year and two in spring 2022.
- 14.20 Reflections in smaller groups using MURAL - a digital whiteboard.
- 14.55 **Closing**
Welcome to take part in the training. Some practical information
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